



## Start Using Your New Member ID Card January 1

As of January 1, 2024, we will be working with Express Scripts to manage our pharmacy benefits. New member ID cards were mailed to all members in November and December.

### What you should do:

- Start using your new card. You will need the new card to get your medications. Throw away your old card. It will not work.
- Make sure your pharmacy is still in our network. You can check this on our website. Use the [Find a Provider](#) tool.
- Make sure your medication is still covered. You can do this by using the [Preferred Drug List](#).
- Please keep your ID card with you at all times. Think of your ID card as your key to using your benefits.

You can access your member ID online any time using your Meridian Medicare-Medicaid Plan (MMP) [member portal login](#).

If you have not received your new ID card or have any questions, call Meridian MMP Member Services at **1-855-580-1689** (TTY: **711**). Office hours are Monday through Friday, 8 a.m. to 8 p.m. On weekends and on state and federal holidays, you may be asked to leave a message. Your call will be returned within the next business day. You can also visit our website at [mmp.ilmeridian.com](http://mmp.ilmeridian.com).